

CV – Håkan Nilsson

Senior Quality Manager (Automotive) • IATF 16949 • Audits • 8D/RCA/CAPA

HÅKAN NILSSON

Alingsås, Sweden (hybrid / onsite by agreement)

- Availability: Immediate / by agreement (50–100%)
- Interim / consulting or employment

PROFILE

Senior Quality Manager with 30+ years of experience in automotive and manufacturing. Strong background in IATF 16949 and ISO 9001/14001, audits and audit readiness, and structured problem solving across operations (8D, RCA, CAPA). Known for turning requirements and findings into practical, working routines—creating clear reports and decision-ready documentation, and driving effective corrective actions and improvements.

Focus: Interim Quality Manager / Senior Quality Resource; audits & audit readiness; 8D/RCA/CAPA; continuous improvement.

CORE COMPETENCIES

- IATF 16949, ISO 9001, ISO 14001 – system maintenance, development and compliance
- Internal audits (ISO/IATF), customer/supplier audits, third-party audits
- Audit readiness: gap analysis, action plans, follow-up and effectiveness verification
- Customer claims & nonconformities: 8D, RCA, CAPA, verification of effectiveness
- Documentation & document control – structure, traceability, standardization
- Cross-functional improvement work (production / engineering / management interface)
- PPAP, FMEA, 5S, continuous improvement
- PSCR (Product Safety & Conformance Representative)

PROFESSIONAL EXPERIENCE

Viab Vårgårda AB – Vårgårda, Sweden (Hybrid)

Quality Manager | Oct 2018 – Present

Overall responsibility for quality management and management systems in an injection-molding focused manufacturing organization (polymer components and related post-processing/assembly).

Key areas:

- Maintain and develop IATF 16949 / ISO 9001 / ISO 14001
- Plan and perform internal audits, support during customer and third-party audits
- Lead customer claims using 8D, RCA and CAPA incl. effectiveness verification
- Drive standardization, process improvement and stronger documentation practices
- Coordinate customer requirements with operational execution in close collaboration with production, engineering and management

Autoliv – Vårgårda / Göteborg, Sweden

Various roles in QMS, Audits and Customer Interface | Feb 1996 – Oct 2018

IATF 16949 Transition Lead / Quality Systems & Audits

 | Feb 2017 – Oct 2018

Automotive Tier 1 role focused on IATF 16949 transition, management system updates, and audit readiness.

- IATF 16949 transition: gap analysis, process/document updates, audit readiness
- Internal audit planning (ISO 9001/14001 / IATF 16949) and follow-up of findings/actions
- Coordinate RCA/CAPA and support management/functions during certification/customer audits

Plant Quality Manager

 | Sep 2015 – Jan 2017

(Reporting to local CEO and regional VP Quality)

- Quality leadership in production with focus on compliance, improvements and audit readiness
- Customer complaints: 8D, RCA, CAPA and effectiveness verification
- Internal audits, follow-up of findings and cross-functional corrective action coordination

Customer Quality Manager (Acting) | Oct 2014 – Mar 2015*(parallel assignment alongside my regular role)*

- OEM interface and escalation handling; structured reporting and follow-up
- Coordination of 8D/RCA/CAPA across Autoliv sites globally and Swedish OEM customers
- Follow-up of customer requirements and scorecards

Quality Manager (acting) | Jan 2015 – Feb 2015*(parallel assignment alongside my regular role)*

- Support quality management, audit readiness and customer communication
- Coordinate cross-functional corrective actions

Quality Engineer / Customer Quality (Career progression) | 1996 – 2018

- Customer interface and claim handling incl. 8D reporting and follow-up
- RCA/CAPA and verification of effectiveness
- Create clear, decision-ready documentation and reports suitable for audits and management review

Management System Coordinator | Jan 2002 – Dec 2004

- Document control and management system structure
- Preparation for ISO/TS 16949 certification and audit coordination
- Internal audit planning and follow-up of corrective actions

Logistics Center Manager | Aug 1999 – Dec 2001 | Gothenburg

- Managed a logistics center for sequence deliveries to an OEM car plant
- Focus on delivery precision, customer requirements and practical problem solving

EDUCATION

- **Semcon (Volvo Cars / Volvo AB), Gothenburg**
Quality Development for Volvo and Nordic suppliers | 2001
- **Chalmers University of Technology, Gothenburg**
University course: Quality Engineering (5 credits in former Swedish system) | 1995
- **Nösnässkolan, Stenungsund**
Natural Science Programme | 1976 – 1979

TRAINING & CERTIFICATIONS (selected)**Focus: Management Systems**

- IATF 16949 – Requirements and Internal Auditing – CANEA Partner Group AB (2017)
- ISO 19011 – Ortiva (2016)
- ISO 14001 Internal Auditor – Askengren & Co (2004)
- ISO/TS 16949:2002 – Internal Auditing training and exam – DNV (2004)

Focus: Methods, Safety & Information Security

- Information Security, ISO 27001 – CANEA Partner Group AB (2024)
- Zero Defects Leadership – Smallpiece Enterprises (2024)
- Product Safety & Conformance Representative (PSCR) – Wedeaq Scandinavia AB (2023)
- VDA 6.3 – Process Auditor Training – Wedeaq Scandinavia AB (2016)